

North Carolina Department of Health and Human Services  
Division of Mental Health, Developmental Disabilities and Substance Abuse Services

**NC-TOPPS**

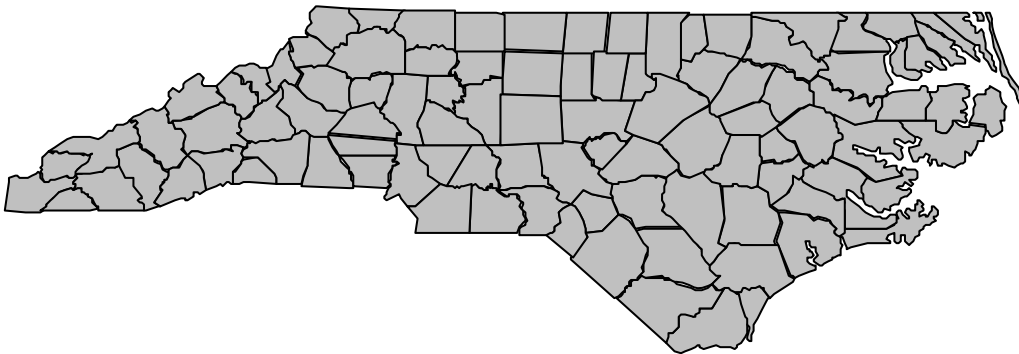
North Carolina Treatment Outcomes and Program Performance System

**Adolescent Mental Health Consumers (Ages 12-17)  
Eastpointe LME**

**Initial Interviews**

**July 1, 2007 through June 30, 2008**

This report includes consumers receiving only mental health services, and those receiving both mental health and substance abuse services.



Data Collected By:

Center for Urban Affairs and Community Services (CUACS)  
NC State University

Report Produced By:

Institute for Community-Based Research  
National Development & Research Institutes, Inc. (NDRI)

Prepared For:

Quality Management Team  
Community Policy Management Section  
DMH/DD/SAS  
NC DHHS

July 2008



## Introduction

This feedback report provides Local Management Entities, providers and the NC Division of Mental Health, Developmental Disabilities and Substance Abuse Services data gathered for adolescent mental health consumers through the North Carolina Treatment Outcomes and Program Performance System (NC-TOPPS). It provides information gathered through the online NC-TOPPS Initial Interview. Seven pages of charts, tables and text information are presented on mental health consumers' demographic characteristics, symptoms, behaviors and activities, service needs, supports and barriers, family and housing issues and outcome measures collected through an interview with the consumer at the beginning of their treatment. It should be noted that not every data element or response category on the NC-TOPPS Initial Interview is displayed in this report.

Please note that the charts and tables may not always match online queries that you may conduct. The data used in these reports will not necessarily reflect the same points in time. In addition, NDRI who produces these reports cleans the data and removes apparent duplicates prior to preparing the tables and charts.

Additional information about NC-TOPPS and printable version of the interviews are available at <http://nctopps.ncdmh.net>

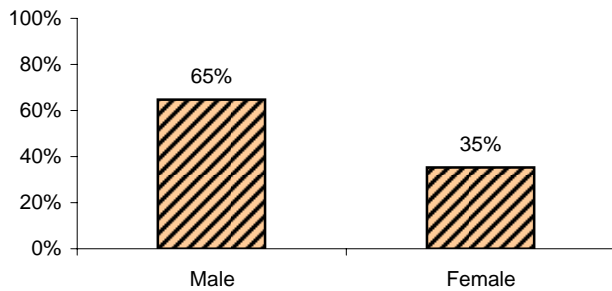
## General Information on Interpreting Tables

<b>Types of Statistics</b>	<ul style="list-style-type: none"> <li>▶ A <u>count</u> shows the actual number (often designated by the letter “n”) of clients.</li> <li>▶ A <u>percentage</u> is the number of clients with a characteristic or behavior divided by all the clients in the group of interest multiplied by 100. Percentages will be designated with a % sign next to the number.</li> <li>▶ An <u>average</u> is the sum of a set of numbers divided by the number of numbers in the set. When a number in a cell is an average, the word average will appear in the row descriptor.</li> <li>▶ A <u>median</u> is the middle number in a set of numbers, arranged from lowest to highest. For example, the median for the following numbers: 9, 12, 12, 15, 17, 20, <b>22</b>, 23, 25, 28, 31, 35, 62 is the bolded number, 22. Medians are important measures of central tendency, especially when a mean may be skewed by a very high or very low value. When a number in a cell is a median, the word median will appear in the row descriptor.</li> </ul>
<b>Missing Data</b>	For many of the NC-TOPPS forms received, a particular item or question may have been left blank. In calculating the means, medians, and percentages in cells of questionnaire items, this missing data is excluded from the calculation. For example, program X may have submitted 50 assessments but in 2 of the assessments, gender was left blank. When the percent of males is calculated, the 25 males are shown as 52% (25/48*100).
<b>Denominators</b>	The denominator for nearly all percentages is the number of cases shown at the bottom on the page minus item missing data. All exceptions to this general rule are noted with appropriate text in the graphic or table. This text will state which group is included or excluded from the denominator, such as "of those enrolled in K-12." In sections with "by groups" such as by age, the denominator is the age group noted.
<b>Multiple Response</b>	“Multiple response” indicates a “mark all that apply” type question in which more than one response to a question is allowed. The total of responses may add to greater than 100%. Examples are health insurance or target population. This is in contrast to items such as gender where only a single response is allowed.
<b>Definition of terms</b>	The Appendix at the end of the report gives definitions of acronyms, abbreviations, and other terms used in this report.
<b>Special notes:</b>	

This table shows the number of consumers in this report by provider.

Provider	City	ProviderID	Number
A Better Child, Inc.	Ayden	2133	1
A+ Absolute Care, Inc.	Raleigh	1447	8
ACTS, Inc.	Clinton	1289	5
ACTS, Inc.	Fayetteville	1633	7
ACTS, Inc.	Kenansville	2332	9
ACTS, Inc.	Kinston	2099	12
Ambleside	Kinston	1254	1
Ambleside	Snow Hill	2280	1
American Human Services	Goldsboro	2626	12
American Human Services	Raleigh	421	4
Area Services and Programs	Warsaw	714	1
CNC Access/Health Services Personnel	Kinston	830	26
CNC/Access	Goldsboro	1243	7
CNC/Access	Warsaw	705	2
Candii Homes	Clinton	1902	2
Caring Community Services	Goldsboro	2501	8
Carolina Choice, LLC	Fayetteville	1232	1
Coordinated Health Services	Clinton	1115	29
Coordinated Health Services	Kinston	542	1
Corine's Care Management, Inc.	Snow Hill	2675	1
Crossroads Healthcare	Wallace	2498	1
Down East Health Care	Kinston	2148	1
Easter Seals UCP/Area Services and Programs	Clinton	759	8
Easter Seals UCP/Area Services and Programs	Goldsboro	590	7
Elite Care, Inc.	Williamston	2037	2
Essential	Kenansville	2524	5
Family First Support Center, Inc.	Mount Olive	1606	41
Family Works Psychological Center	Goldsboro	2264	1
Family Works Psychological Center	Wilmington	558	6
First and Ten Group Homes, Inc.	Roseboro	2267	1
Harbor House	Goldsboro	2262	2
Healthcare Connections of the Carolinas	Clinton	1961	4
Healthcare Connections of the Carolinas	Roseboro	2056	4
Helping Hands Care Management Service Inc	Wallace	2795	1
Helping Hands Care Management	Rose Hill	1587	9
Hope In The Carolina	Roseboro	1620	19
Hope of Sampson County	Clinton	1200	1
Integrated Programs and SVCS, Inc.	Goldsboro	1703	8
J Peter, Inc.	Kinston	1748	1
Life, Inc.	Goldsboro	376	8
Life, Inc.	Kenansville	1163	1
Life, Inc.	Wilmington	2306	1
Lyngrette Enterprises	Kinston	1804	1
Mary's Loving Arms Adult Care	Kinston	1980	6
Milestone Child and Family Services	Kinston	2073	3
NC Mentor Network	Goldsboro	1868	10
NC Mentor/Alliance	Raleigh	1242	1
New Dimension Group LLC	Rose Hill	2230	10
Omni Visions, Inc.	Clinton	2468	1
One to One With Youth	Goldsboro	2662	9
One to One With Youth	Kinston	2477	43
PORT Human Services	Kinston	1224	43
Parakletos Services, Inc.	Greenville	2400	11
Parent's Choice Care Services	Greenville	2994	3
Peterkin and Associates, Inc.	Clinton	2481	1
Peterkin and Associates, Inc.	Goldsboro	2348	3
Precision Healthcare	Kinston	2448	17
Professional Group Living	Clinton	1847	1
Professional Group Living	Durham	1871	12
Professional Group Living	Goldsboro	2560	1
RASS, Inc.	Warsaw	1002	11
Remnant Home Health Care	Clayton	1916	4
S and M Group Services	Greenville	1889	2
Southeastern United Care	Pembroke	2139	6
St. Mary's Home Care Agency	Clinton	2122	1
Superior Healthcare Services	Charlotte	1771	3
Superior Healthcare Services	Kinston	1822	9
Tar Heel Human Services - MH Division, Inc.	Beulaville	636	3
The Lawsons House	Harrells, Wallace	1511	41
Triangle Comprehensive Health Services, Inc.	Durham	1839	3
Upscale Residential Care, Inc.	Kenansville	2398	1
Upscales Residential Care	Roseboro	1300	2
Visions of Care	Goldsboro	1940	8
WATCH (What About the Children)	Warsaw	1941	12
Waters Provider Care	LaGrange	1857	2
Waynesboro Family Clinic	Goldsboro	1241	33
White Alternative Services, Inc.	Clinton	2611	7
Yelverton's Enrichment Services, Inc.	Snow Hill	1471	1
Youth Villages	Greenville	2085	1
Total			596

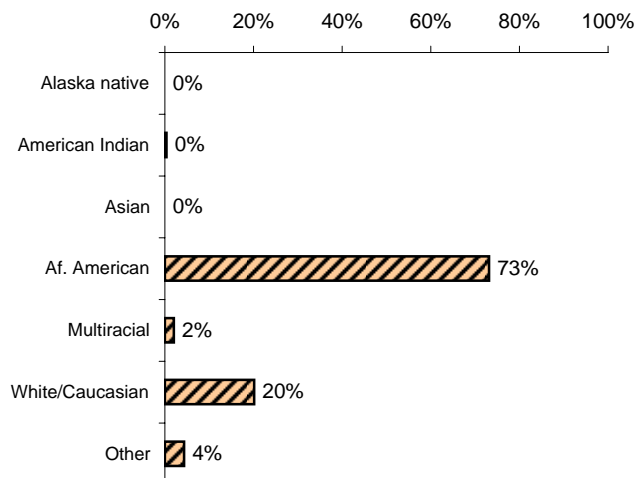
## 1-1: Gender



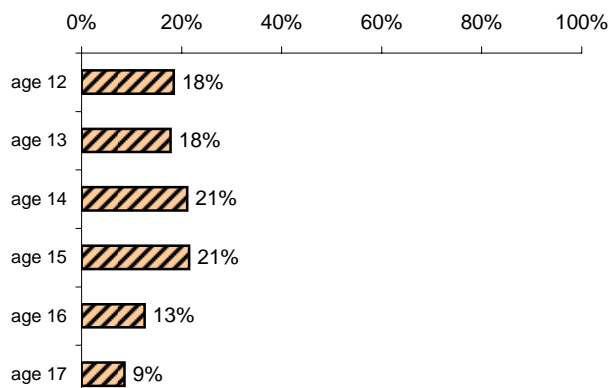
## 1-2: Hispanic Origin

Of the Eastpointe consumers, 5% indicate that they are of Hispanic, Latino, or Spanish origin.

## 1-3: Race/Ethnicity



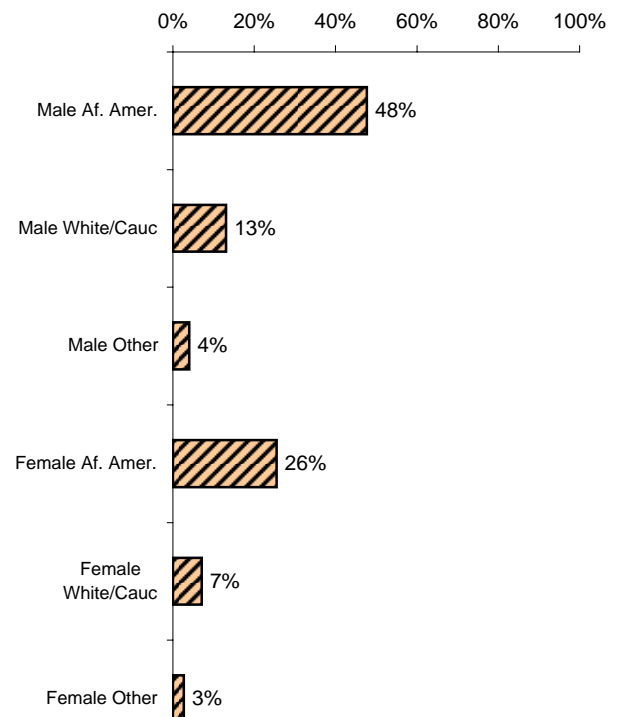
## 1-5: Age



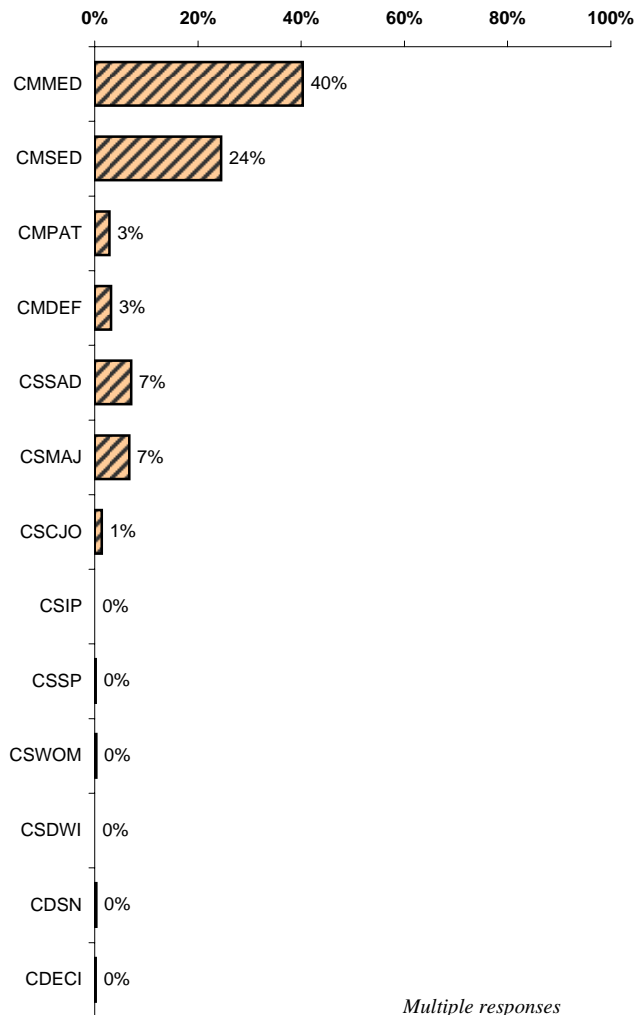
## 1-6: Gender and Age



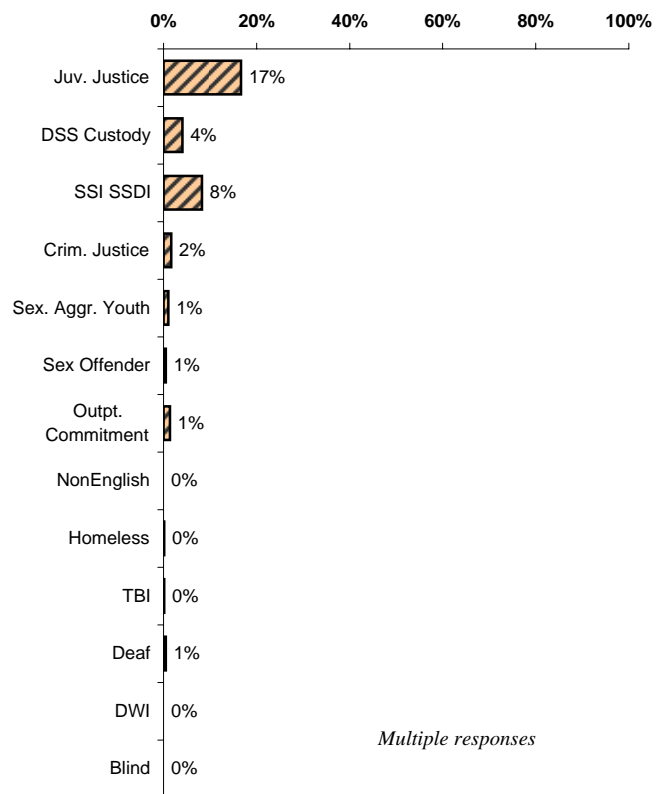
## 1-7: Gender and Race/Ethnicity



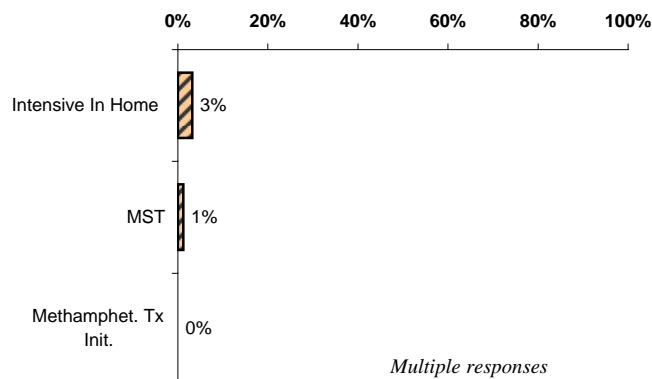
## 2-1: IPRS Target Populations



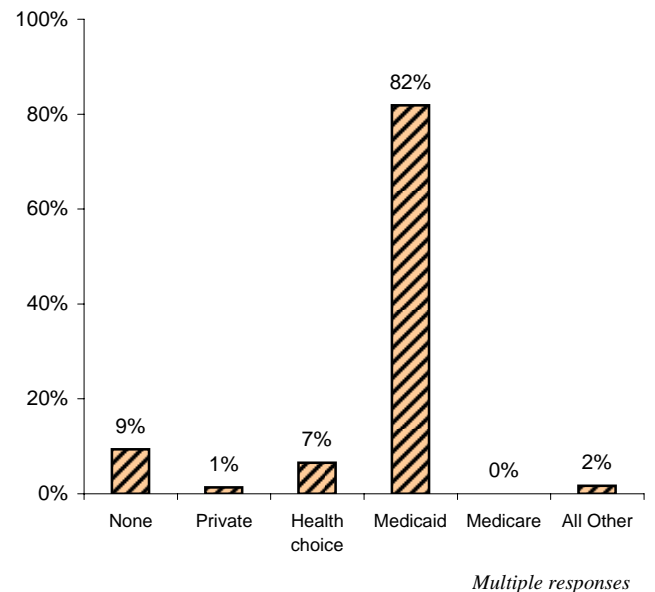
## 2-2: Special Populations



## 2-3: Special Programs



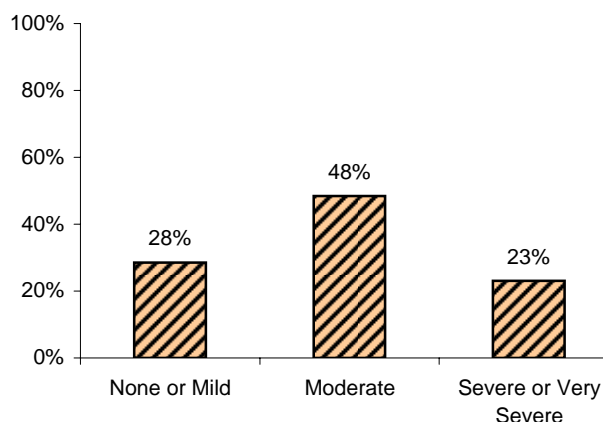
## 2-4: Health Insurance



**Note :** Refer to appendix for acronym definitions for all charts on this page.

Number of Initial Interviews: Eastpointe = 596

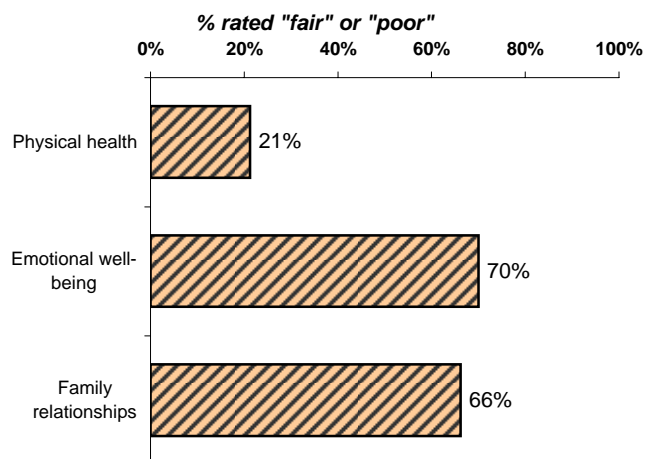
### 3-1: Severity of Mental Health Symptoms, Past Month



### 3-2: General Assessment of Functioning (GAF)

GAF scores were reported for 95% of Eastpointe consumers. The average score was 49.2 and the median score was 50.

### 3-3: Consumer Ratings on Quality of Life



### 3-4: History of Abuse

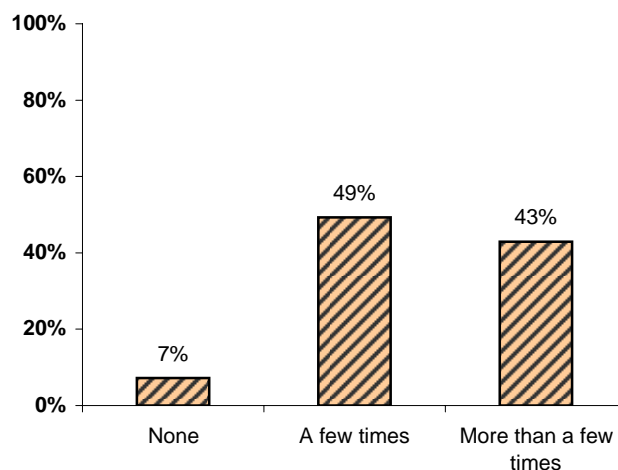
Physically Abused, past 3 months	27%
Sexually Abused, ever	5%
Sexually Abused, past 3 months	0%

### 3-5: DSM-IV Diagnoses

Diagnostic Category	%
Attention deficit disorder	40%
Oppositional defiant disorder	43%
Major Depression	13%
Conduct disorder	18%
Disruptive behavior	11%
Bipolar disorder	4%
PTSD	3%
Anxiety disorder	4%
Drug Abuse	7%

\* Only most commonly diagnosed conditions shown.

### 3-6: How Often Problems Interfere with Work, School, or Other Daily Activities, Past 3 Months



### 3-7: Lifetime Suicide Attempts

7% of Eastpointe consumers have attempted suicide at least once during their lifetime.

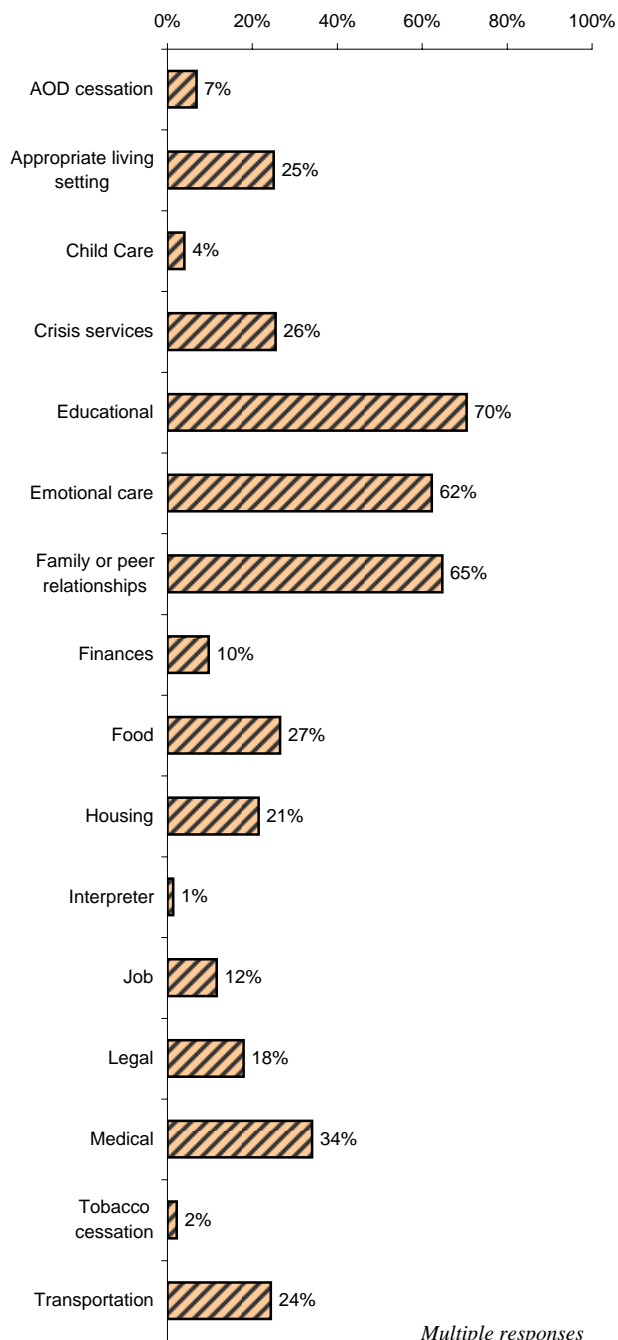
### 3-8: Behavior Problems and Symptoms Expressed, Past 3 Months

	%
Suicidal thoughts	16%
Tried to hurt or cause self pain	11%
Risky sexual activity	3%
Hit/physically hurt another person	44%
Carried handgun or weapon	14%

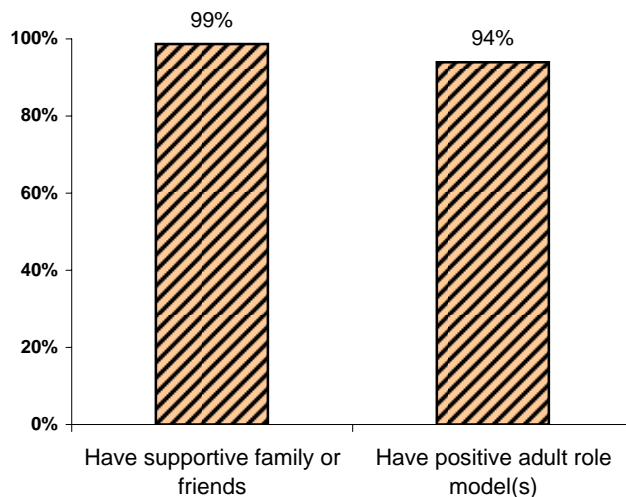
## 4-1: Public or Private Health Care Provider

Among Eastpointe consumers, 86% report that they have a health care provider and 79% have seen their provider within the past year.

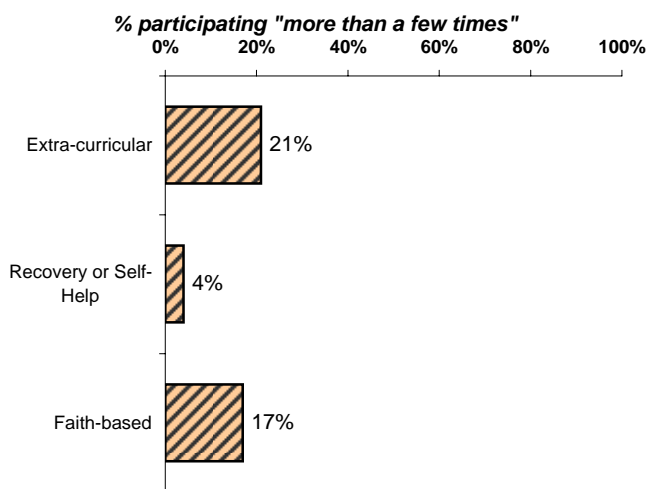
## 4-2: Service Needs Rated "Very Important"



## 4-3: Support for Recovery



## 4-4: Consumer Participation in Positive Activities, Past 3 Months

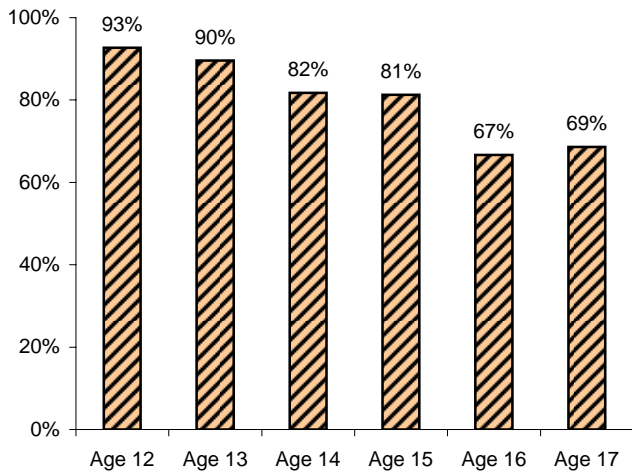


**5-1: Enrollment in Academic Programs**

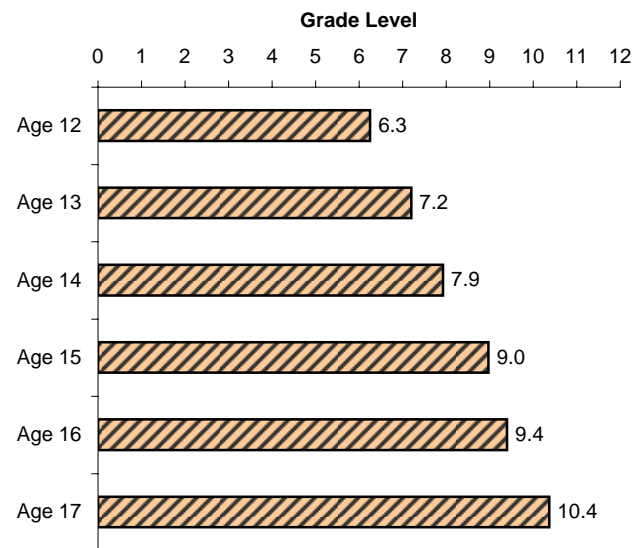
Enrolled in...	
Any Academic program	94%
Academic Schools (K-12)	82%
Alternative Learning Program (ALP)	11%
Technical or Vocational School	0%
GED or Adult Literacy	1%

Note: Multiple response.

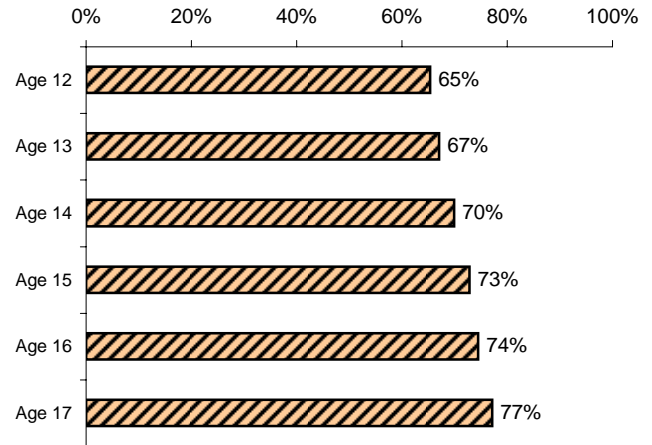
**5-2: K-12 School Attendance, by Age**



**5-3: Average Grade Level of Students in K-12, by Age**



**5-4: Students in K-12 who Received Mostly A's, B's or C's at Most Recent Grading Period, by Age**

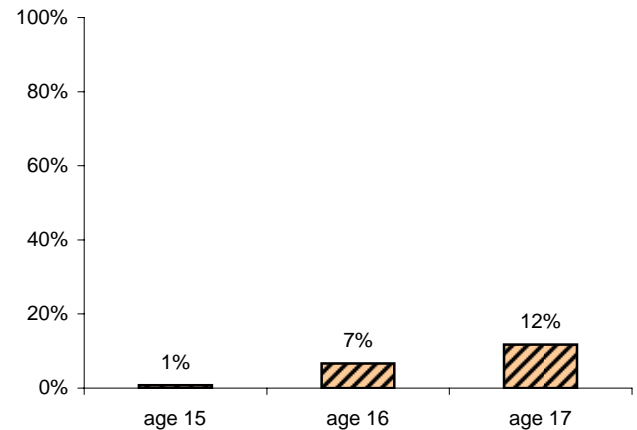


**5-5: School Suspension, Expulsion, and Truancy, Past 3 Months**

Of those enrolled in K-12, percent who missed school due to	
Expulsion	8%
Out-of-school suspension	36%
Truancy	7%

**5-6: Employment, Past 3 Months, by Age**

The following chart shows the percent of 15 to 17 year olds, by age, who are working full or part-time. While any work, full or part-time, is shown, nearly all work in this age group is part-time. The denominator for these percentages does not exclude those not in the labor force.

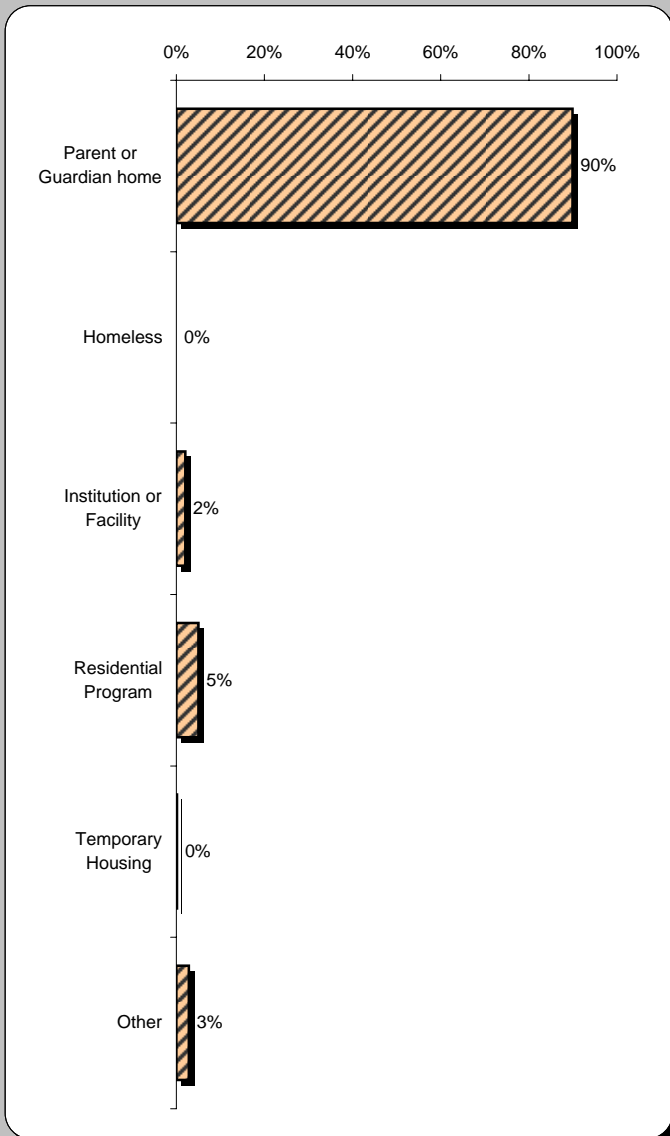




## 6-2: Primary Caregiver

Parent(s)	73%
Grandparent(s)	12%
Sibling(s)	0%
Foster parent(s)	5%
Spouse/partner	0%
Other relative	4%
Other	6%

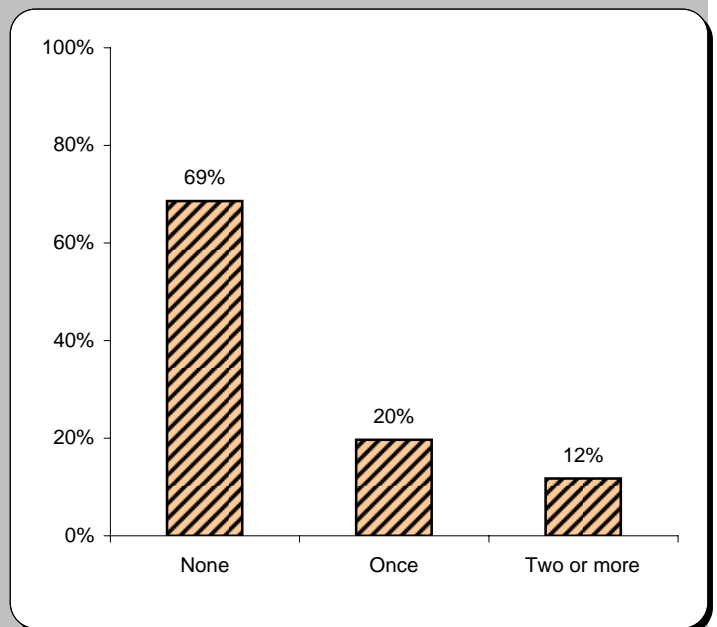
## 6-3: Where Lived



## 6-4: Numbers living in special circumstances

Homeless sheltered	0
Homeless unsheltered	0
Foster home	2
Therapeutic foster home	9
Level III Group Home	15
Level IV Group Home	1
State residential treatment facility	3
SA residential treatment facility	0
Halfway house	0

## 6-5: Times Moved Residences in the Past Year



## 6-6: Have children

Of the Eastpointe consumers 1% have children of their own.

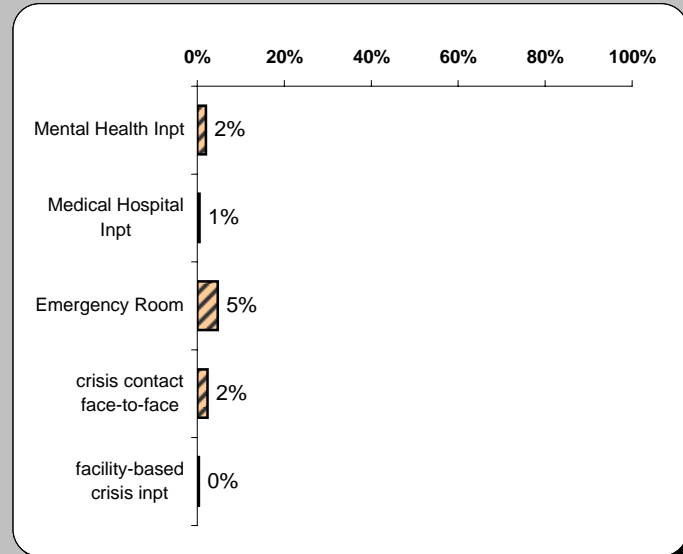
## 6-7: Pregnancy and Prenatal Care

	Number
Currently pregnant	3
Referred to prenatal care*	3
Receiving prenatal care*	3

\* of those who are pregnant.

**7-1: Lifetime Admission for Inpatient Mental Health**  
4% of Eastpointe consumers have had inpatient mental health admissions.

**7-2: Health Care: Types of Service Utilized  
in Past 3 Months**



**7-3 Arrest History**

Any Arrests	
Ever	59%
Past Month	4%
Misdemeanor Arrests	
Ever	28%
Past Month	3%
Felony Arrests	
Ever	33%
Past Month	1%

Note: A person may have arrests for both misdemeanors and felonies.

**7-4: Trouble with the law in the Past Month**

13% of Eastpointe consumers reported that they had been in trouble with the law in the past month.

**7-5: Justice System Involvement**

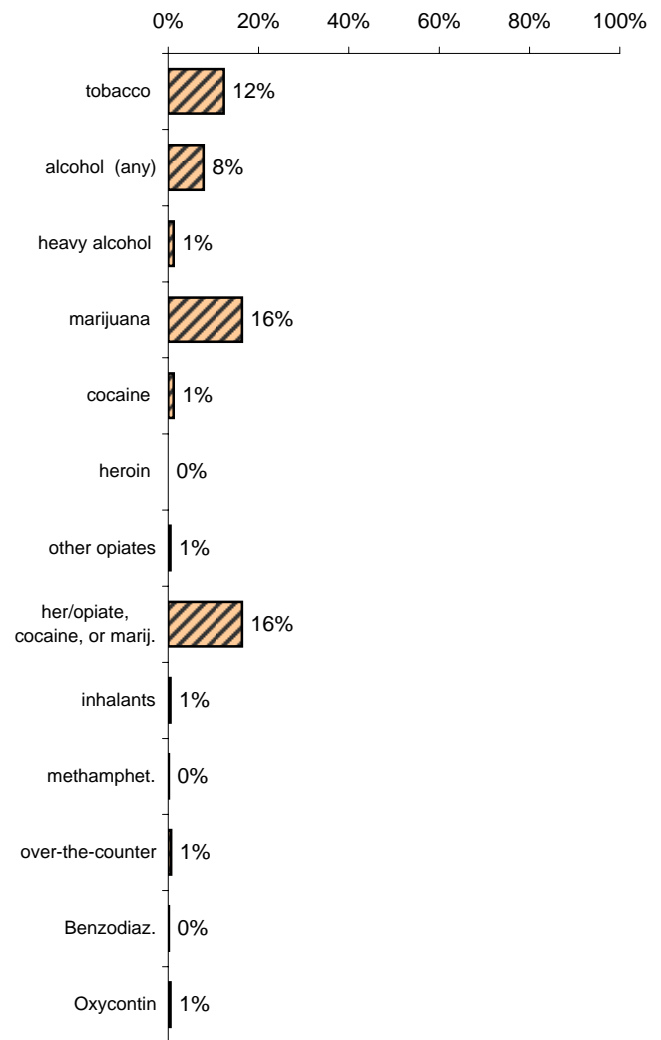
Justice System Involvement	
Adult correctional supervision	1%
Juvenile correctional supervision	20%
Admission required by JJ/CJ/court	16%

**7-6: Lifetime Use of Substances**

Lifetime Use of Substances	
Ever used tobacco or alcohol	13%
Ever used other illicit drugs	10%

**7-7: Self-Report Substance Use, Past 12 Months**

Bars show % with any use



**7-8: Cigarette Smoking**

Overall, 9% of Eastpointe consumers report that they smoked cigarettes in the past month and 1% smoked a pack a day or more.



## Appendix

### Adolescent (Age 12-17) Mental Health

### Acronyms and Abbreviations

Acronym or Term	Definition
ACT	Assertive Community Treatment
Af American	African American
AOD	Alcohol or other drugs
CDECI	Target population: Early childhood intervention
CDSN	Target population: Child with Developmental Disability
CMDEF	Target population: Child MH consumer who is deaf or hard of hearing
CSDWI	Target population: Child SA consumer who is receiving DWI Offender Treatment
CMMED	Target population: Child who is Seriously Emotionally Disturbed
CMPAT	Target population: Child MH consumer who is homeless (PATH program)
CMSD	Target population: Child who is Seriously Emotionally Disturbed with out of home placement
CSCJO	Target population: Child SA consumer who is a Criminal Justice Offender
CSIP	Target population: Child receiving indicated SA prevention services
CSMAJ	Target population: Child SA consumer in the MAJORS SA/JJ Program
CSSAD	Target population: Child with Substance Abuse Disorder
CSSP	Target population: Child receiving selected SA prevention services
CSWOM	Target population: Child SA consumer who is pregnant or has dependent children
Benzodiaz.	Benzodiazepine(s)
Buprenorph.	Buprenorphine
Cauc.	Caucasian
Crim. Justice	Criminal Justice
CJ	Criminal Justice
CST	Community support team
Detox	detoxification
DSM	Diagnostic and Statistical Manual (Edition IV)
DSS	Division of Social Services
DWI	Driving while Impaired
GED	General Education Diploma (High School Equivalency)
H or I felon	Class H or I felon (controlled substance) who applied for food stamps
Her	Heroin
Inpt	Inpatient
JJ	Juvenile justice
Juv. Justice	Juvenile justice
Marij.	Marijuana
Med. Mgmt.	psychiatric medication management
Methamphet.	Methamphetamine(s)
Methamphet. Tx. Initiat.	Methamphetamine Treatment Initiative
MH	Mental Health
Outpt. Commitment	Outpatient Commitment
PSR	Psychosocial rehabilitation
PTSD	Post-traumatic Stress disorder
SA	Substance Abuse
SSI/SSDI	Supplemental Security Income or Social Security Disability Insurance
TASC	Treatment Accountability for Safer Communities
TBI	Traumatic brain injury